





Time	Activity	Who
08:45	Arrival & introductions	All
09:00	Investing for the future	Gavin Darby, Chief Executive Officer
09:10	Funding the investment	Alastair Murray, Chief Financial Officer
09:20	Delivering results in Grocery	Helen Warren-Piper, Marketing Director, Grocery
09:35	Driving growth in Sweet Treats	Graham Hunter, Managing Director, Sweet Treats
09:55	Capturing opportunities in Sweet Treats	Phil Ellis, Marketing Director, Sweet Treats
10:25	Q&A	All
10:45	Exhibition & coffee break	All
11:25	New Snack pack cake line	David Seeckts, Manufacturing Director, Sweet Treats
11:40	Carlton factory overview	Simon Wood, Factory General Manager, Carlton
11:50	Factory preparation	All
12:00	Factory tour	All
13:30	Lunch	All
14:30 – 14:45	Q&A, closing remarks & depart	All



# **TODAY'S OBJECTIVES**



- **1** Demonstrate the growth opportunities in the Sweet Treats business
  - Growth through cost and efficiency
  - Growth through insights and innovation
- 2 Showcase our new Mr. Kipling Snack Pack line
- **3** A reminder of the great work going on in the Grocery business
- 4 An opportunity to meet the Sweet Treats management team
- **5** To eat a little bit of cake....or maybe a lot!

## A YEAR SINCE WE MET AT WORKSOP

# PREMIER FOODS

# Our new organisational structure is working well

Grocery

**Sweet Treats** 

International

**Corporate functions** 





















IT







**Group finance** 





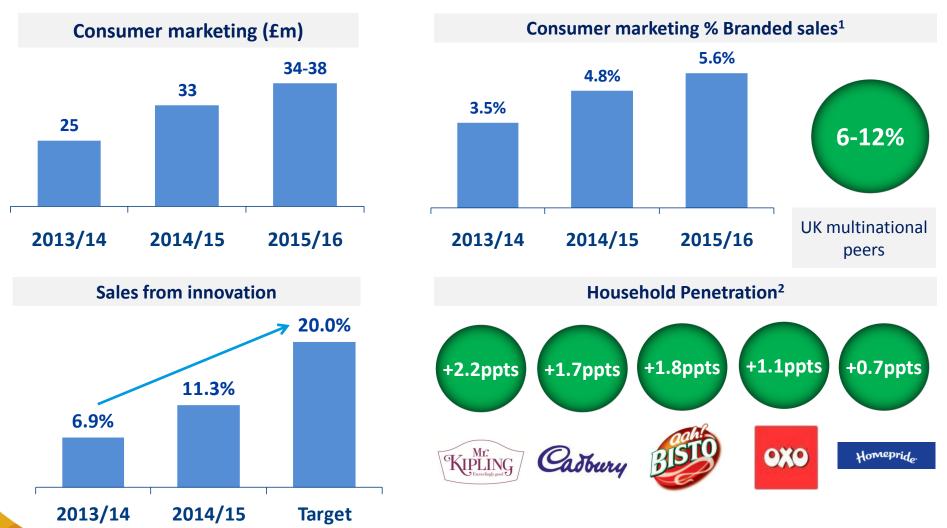
Central Human Resources

Sales Marketing Innovation Technical Commercial Finance Business unit Human Resources

# **OUR STRATEGY IS TO DELIVER CATEGORY GROWTH**

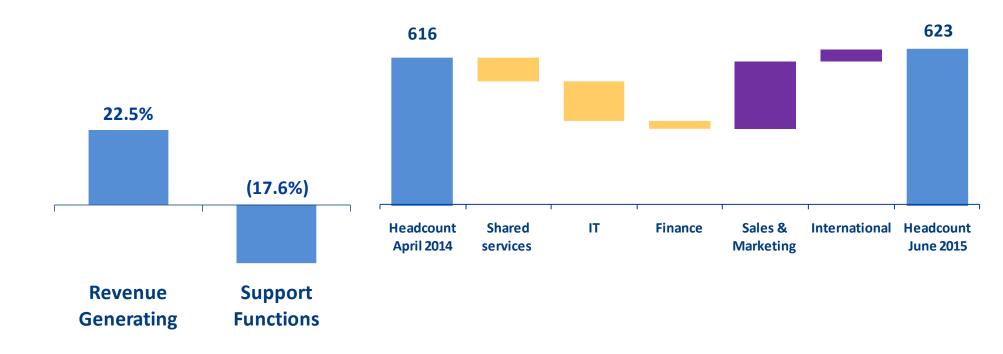


We invest in marketing, innovation, people and capex



# WE ARE INVESTING IN OUR ORGANISATION



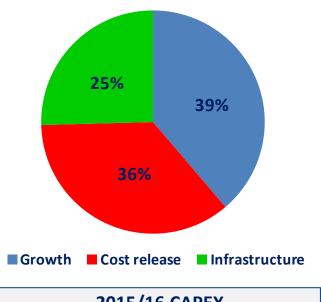


- Significant increases in commercial areas to support category growth strategy
- Reductions in IT and shared service functions following completion of systems upgrades



# CAPITAL INVESTMENT TO DRIVE GROWTH AND COST EFFICIENCIES





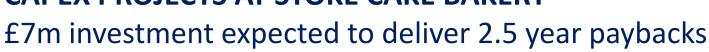


2015/16 CAPEX c.£25m

A strong pipeline of cost release and growth projects, many with less than 3 year paybacks

- A legacy of under-investment across the Group
- Many quick payback projects previously put on hold
- Opportunities clearly evident in Sweet Treats
- Many areas of the Group require investment in infrastructure

## **CAPEX PROJECTS AT STOKE CAKE BAKERY**



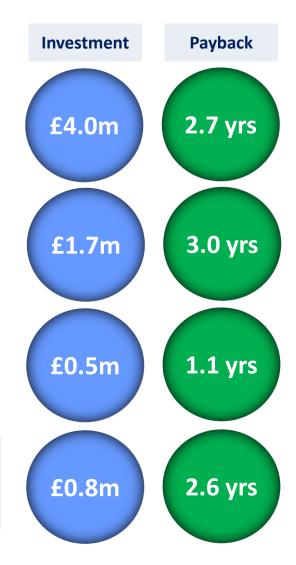


#### **Project**

- Packing automation for pies line, reducing labour costs
- Introduces capability to produce twin pack formats for convenience channel
- Packing automation for slices line, reducing labour costs
- Delivers fully automated cartoning capability

• Automatic sieving operation

- Ultrasonic cutter replacing water jet cutter for Snack pack line, reducing labour cost
- Automatic case packer for pies & tarts line reducing labour costs



## **CAPEX PROJECTS AT STOKE CAKE BAKERY**

# £7m investment expected to deliver 2.5 year paybacks



Pies & Tarts line automatic case packer



**Ultrasonic Snack Pack slices cutter** 



Robotic carton loader



# **OPERATIONAL EXCELLENCE**







- Reduced cost
- Improved product quality



# Better demand planning processes

- Improved promotional planning
- Reduced product write offs



# Moreton bakery operational improvements

 Overall equipment effectiveness (OEE) improved by over 10ppts on key Mini Rolls line

# **OUR CASH GUIDANCE IS UNCHANGED**



2015/16 guidance	£m
Working capital	Broadly neutral
Depreciation	c.£16m
Capital expenditure	c.£25m
Interest – cash	£40-£43m
Interest – P&L	c.£45m
Tax – cash	Nil
Tax – notional P&L rate	20.0%
Pension deficit contributions	£6m
Pension administrative & PPF levy cash costs	£8-£10m
Consumer marketing	£34-£38m

- Cash tax expected to be nil over medium term
- Pension administrative & PPF cash costs reflected in Operating profit but not Trading profit



# WHAT WE SAID AT WORKSOP LAST YEAR



- 1 We have strong brand equity measures Penetration, Consumer reach points
- We have identified some key consumer trends which have informed our innovation agenda
- **3** Trailed our second half innovation agenda....which is delivering results
- 4 Showcased our research & development centre

# A REMINDER OF OUR CONSUMER INSIGHTS



#### **CONVENIENCE**

**Busy Lives** 

Pressure on time to cook & eat

On the Go eating

Key role for convenient ingredients

## FEELS LIKE I'M COOKING

Increasing interest in food & cooking (TV chefs)

Time pressures / skill gaps

Emotional need to 'feel like a hero mum'

## "FOODIENESS"

Increased concerns about 'what's in it'

Wet feels fresher than dry

"I made it myself"







# **CONSUMER INSIGHTS, PLATFORMS AND EXAMPLES**



# Consumer trends & insights

**Consumer platforms** 

Technology platforms

Product examples

#### **Convenience**

 Cooking times reduced to c.30 mins

Feels like I'm cooking

'Real' food

One pot solutions

**Family favourites** 

'Closer to homemade'

**Easy flavour transformers** 

Real ingredients are wet

Added meal excitement

Pouched paste concentrates

**Gel concentrates** 

New flavour technologies

**Pasteurisation** 

**Bisto** Gravy pastes **Bisto Simply** Casserole pouches

Oxo Herbs & More Loyd Grossman Pan Melts Sharwood's Stir Fry Melts

**Oxo Stock Pots** 

Homepride Peri-Peri & Hunter's chicken

# **OUR INNOVATIONS AND INVESTMENT ARE DELIVERING RESULTS**

















## **DELIVERING ON PREMIUMISATION**



# Value per serving increases to drive category growth





£0.66/serving £0.85 £1.25

## **BISTO CASE STUDY**



## **VISION:**

Inspiring mum to create
favourite meals that bring the
family together, by showing
new ideas or reminding her that
existing family meals can taste
better with flavourings and
seasonings

"Home-made from fresh is ideal but takes time; dry packet mixes are helpful but not as good as home-made"







# WHAT'S COMING UP NEXT?



#### **Desserts**



Significant innovation planned for 2016



Now instore and more to come

## **Cooking Sauces**







Continued support for 'flavour transformers' using gel technology platforms

## **Flavourings & Seasonings**



Continuation of consumer platforms:

- Real Ingredients are wet
- One pot solutions

## **Light Meals**



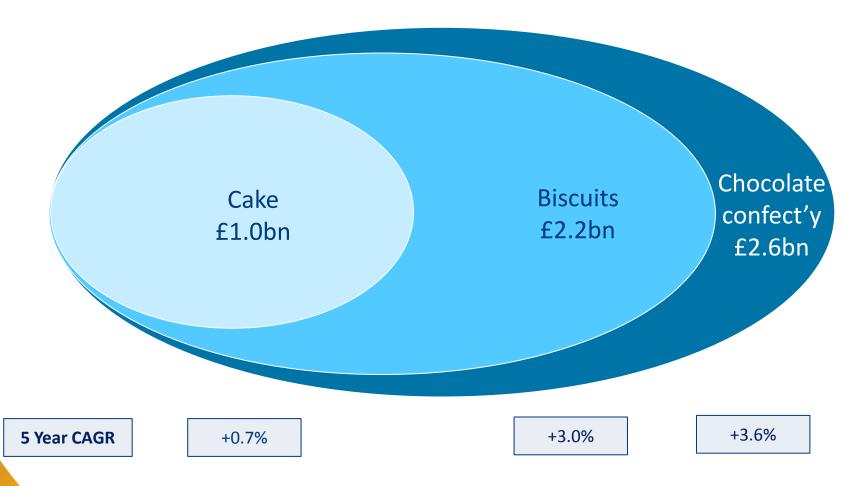
Initiatives planned across each sub-category in H2



# THE SWEET TREATS MARKET

# A £6 billion opportunity





As the Sweet Treats market has grown, Cake has not adapted as successfully as Chocolate & Biscuits

## **SWEET TREATS STRATEGY**



## **BUSINESS UNIT OBJECTIVES**

- 1. Grow share and become famous for snacking innovation across Sweet Treats
- 2. Build customer and consumer loyalty
- 3. Drive profitable growth





- Ubiquitous Mr.
   Kipling
- Quality a differentiator



# Increase efficiency, reduce costs

- Productivity improvements
- Lower cost logistics



# Extend formats, target new occasions

- Beyond 'teatime'
- Higher value propositions



# Taking the right 'route to market'

- Extend impulse & convenience
- Leverage own label for asset utilisation

# **ALIGNED TO OUR CORPORATE STRATEGY**



# CATEGORY GROWTH

**DRIVING** 

#### **CONSUMERS**

- 1. Invest in brands
- 2. Build brand equity
- 3. Drive penetration & loyalty

### **BRANDS**

- 1. Brand investment
- 2. Innovation through insights

#### **CUSTOMERS**

- 1. Focus on category leadership
- 2. Extend category presence
- 3. Volume & value growth

#### **COSTS**

- 1. Lean manufacturing excellence
- 2. Investment to drive productivity
- 3. Improved logistics

## **PEOPLE**

Unlocking our people's potential

#### **SUSTAINABILITY**

Being responsible and sustainable

# A NEW SWEET TREATS LEADERSHIP TEAM WITH OVER 100 YEARS SECTOR EXPERIENCE















# A CUSTOMER & CONSUMER FOCUSED ORGANISATION

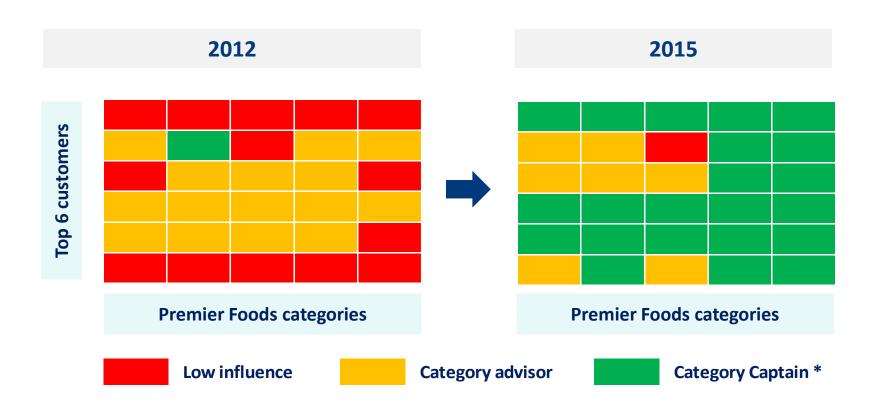


- Organisation refocused on the customer and consumer
- Our sales & marketing team is over 60 strong
- Over 25 heads added to the business to drive new commercial engine:
  - **Marketing** team under new leadership with injection of new talent
  - New **R&D** structure focusing on accelerating Brand and Own Label NPD
  - Focused sales team, with two new senior roles and a new focused business team leading development of 'Cake to go'
  - 4 Strengthened **own label** structure under leadership of rising star



# OUR PROGRESS WITH MAJOR CUSTOMERS AT A GROUP LEVEL IS STRONGLY REFLECTED IN SWEET TREATS





"I can't remember having such a positive brief from my team in advance of a category review." (Top 4 retailer Commercial Director)

# THE CAKE MARKET: SOME UNIQUE CHARACTERISTICS

# These present clear opportunities to win



## **Structural Characteristics**













Barriers to entry high for scale participants

- · Shelf life
- Supply chain

Fragmented competition

Non-branded market share above Grocery averages

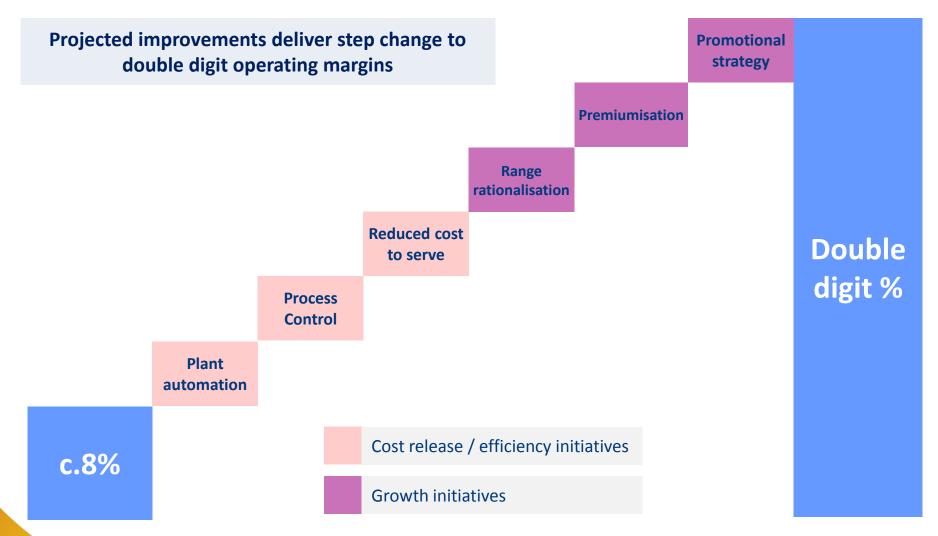
Historically low brand investment & innovation

Immediate consumption underdeveloped

Added value segments are in strong growth

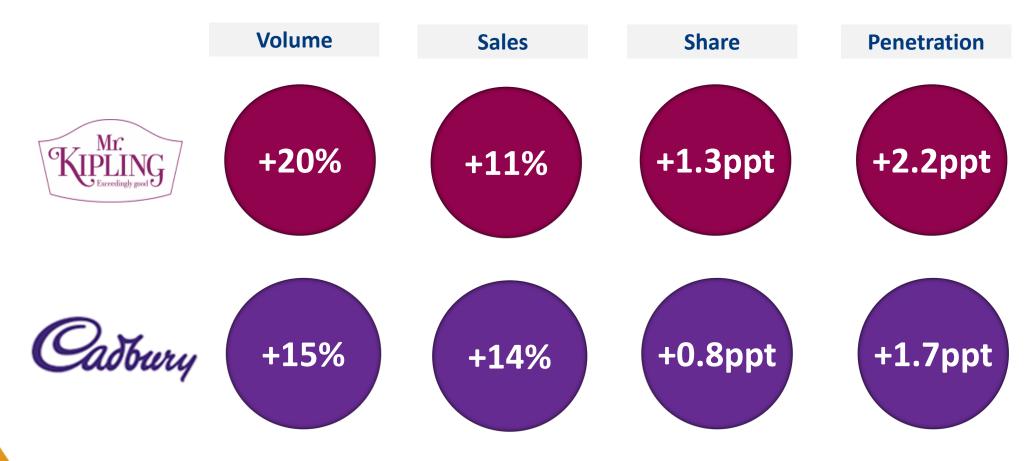
# **BUILDING BLOCKS TO A HIGHER MARGIN BUSINESS**





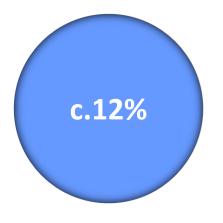
# **PROGRESS TO DATE**





## **RETAILER BRANDED STRATEGY**







Doubled resources



Market share of retailer branded cake category

Expect retailer branded in Sweet Treats to deliver sales growth in FY16

Increased resources in commercial & technical teams over last 6 months

- 1. Supports asset utilisation
- 2. Extend retailer branded within core manufacturing competencies

## **HEALTH & NUTRITION**



### **Cake in Context**

- Consumers view cake as a treat
- Contribution of cake to UK sugar intake significantly less than soft drinks, fruit juice and confectionery (1)



## **Positive Approach**

- Calorie caps on individual cakes <250kcal</li>
- Investing in portion controlled Snack Pack format
- Industry pioneer on front of pack traffic light nutrition labelling
- Wholesome and nourishing ingredients in new product development
- Reformulating to reduce calories, fat, sugar where technologically possible and without compromising taste (e.g. Milkshake slices)



# **BENEFITS OF OUR STRATEGY ARE CLEAR**

5



Renewed market growth following more focused and relevant activities
 Better customer relationships, engaging and helping solve category specific challenges
 Improved innovation pipeline
 Increased consumer marketing to support growth

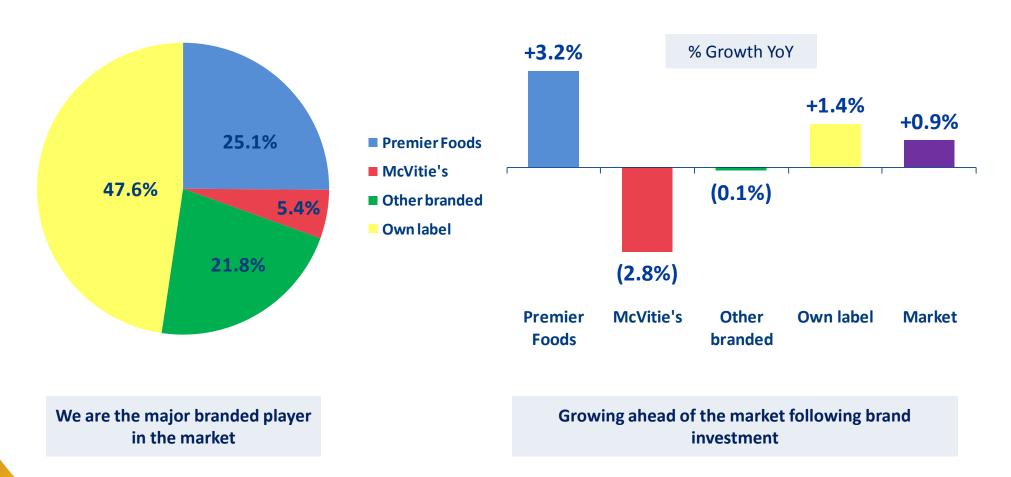
A focused drive to improve efficiency and reduce costs



# THE SWEET TREATS/CAKE MARKET

# Is worth nearly £1 billion





Source: IRI 52 w/e 30 May 2015

## THE WORLD OF CAKE



#### Whole cakes

£353m



£99m

## Small cakes & pies

£384m

### **Seasonal cakes**

£130m



















































#### **Key competitors**

- Thorntons
- Lightbody
- Own label

#### **Key competitors**

- Weight Watchers
- Own label

#### **Key competitors**

- McVitie's
- Thorntons
- Fabulous Bakin' Boys
- Own label

#### **Key competitors**

- McVitie's
- Lightbody
- Own label

## THE WAY WE LIVE OUR LIVES IS CHANGING



Traditional cake eating moments are increasingly less relevant



Individual eating



Variety & excitement





On the go



Snacking

## **EVERYONE BUYS CAKE, EVERYONE EATS CAKE**





A clear opportunity to increase frequency of purchase

# FOUR BROAD CONSUMER NEED STATES THAT DICTATE ANY SWEET TREAT MOMENT











## **Togetherness**

- Care and share
- Shared indulgence

#### **Reward**

- · End of day reward
- Lunchtime treat
- Mood lift
- Casual munching

## **Snacking**

- Quick top up
- Resourceful snack
- Sweet sign off

#### **Nutrition**

- Sustained energy
- Good start to the day
- Simple goodness

# THERE ARE ALSO SOME KEY FLAVOUR AND PRODUCT FUSION TRENDS WHICH PRESENT OPPORTUNITIES











**Coffee culture** 

**Salted Caramel** 

Citrus / Lime

Honey, Nuts, Oats





## **KEY NEEDSTATES INFORM UPCOMING INNOVATION**



**Togetherness** 





**Reward** 





**Snacking** 







## **Nutrition**

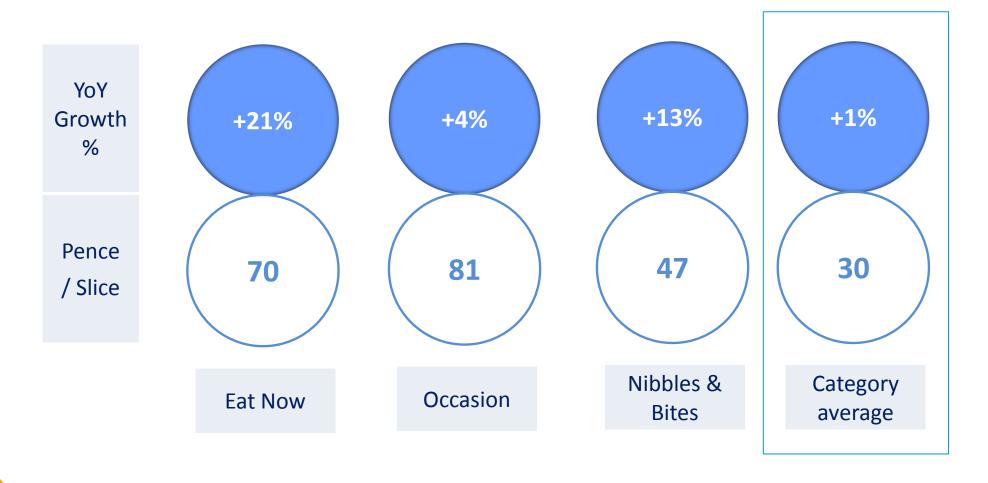


#### FY16 Product innovation:

- Oats
- Nuts
- Fruit
- Other meal occasions

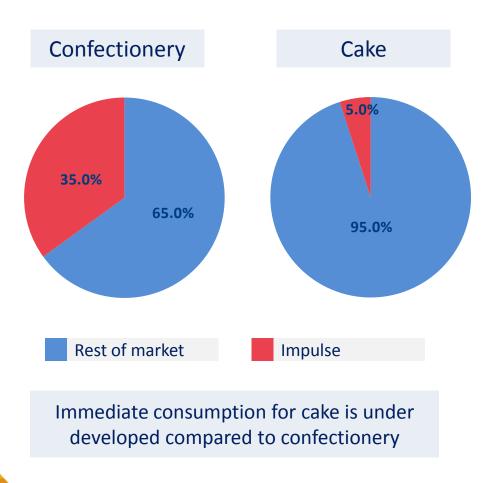
## **PREMIUMISATION OPPORTUNITIES**





## **CAKE ON THE GO**







## **UPCOMING NEW PRODUCTS FROM MR. KIPLING**











### **Fabulous Fancy**

- Leveraging iconic Mr.
   Kipling cakes into sharing need-state
- Premium growth sector

#### **Deluxe Whirls**

- Indulgent flavours
- Added value format
- New occasions (Coffee and Cake)

#### **Whole Cakes**

- Sharing need-state
- Untapped opportunity for Mr.
   Kipling
- Classic and new flavours

Further innovation to come beyond 2015

## **CADBURY**

## Exciting new products for the Autumn







#### **Hot Cakes**

- Convenient solution: simply heat for 30 secs
- Plays strongly to Premiumisation

#### **Amaze Bites**

- Snacking & sharing moments
- Delicious brownie texture bite with chocolate chips

## Further innovation to come beyond 2015



## **SWEET TREATS SUPPLY CHAIN FOOTPRINT**





## 3 Manufacturing site & 1 Distribution site:

- 84,000 Tonnes produced
- 31,000,000 Cases
- 77,000 Pallets moved
- 1,800 People

**MANUFACTURING SITES** 

**DISTRIBUTION SITE** 

## **SWEET TREATS TECHNOLOGY CAPABILITIES**



CARLTON (BARNSLEY)
Cake - Pies



**Capabilities** 

- Pies
- Slice
- Fondant Fancies
- Whirls
- Battenburg

MORETON
Cake – Chocolate



#### **Capabilities**

- Mini rolls enrobing
- Large celebration cakes
- Hand decoration through to automated rolling
- Cake bars

STOKE
Cake - Slices



#### **Capabilities**

- Snack Pack packing technology
- Iced toppings
- Pies & slices packed in flatpack cartons

## **HISTORY OF MR. KIPLING SNACK PACK**



2011

2012

2013

2014/15

Snack pack range launched in 6 pack and 9 pack formats

£4.7m investment at Stoke bakery

Range extended to three new exciting favours

Chocolate Caramel Banoffee 7 day working implemented

Demand began to outstrip supply

New £20m investment at Carlton, Barnsley bakery

Enhanced flexibility, capacity and automation





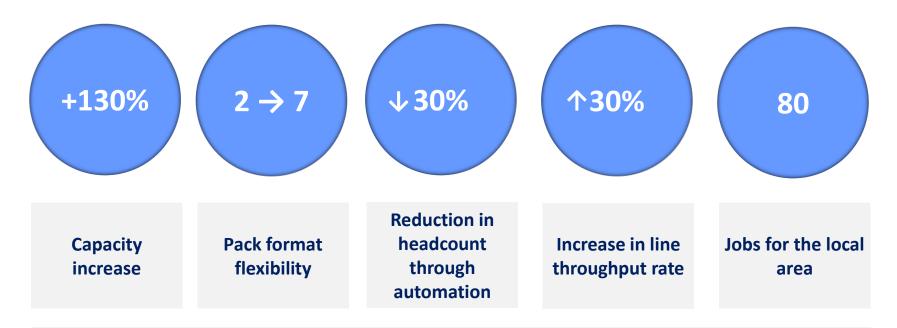






## **INVESTMENT RATIONALE**





#### **Other benefits**

- Vision systems eliminating the picking of defective cake
- X Ray systems screening and removing non-metallic defects
- Heat recovery unit installed utilises 15% of surplus heat
- Kinetic energy recovery system installed on packaging line

## **IMPLEMENTATION TIMELINE**



December 2013

Investment

approval

June 2014

Site preparation

November 2014

**Equipment** installation

April 2015

Line commissioning

May 2015

First product to customers



**Before** 



**After** 

## **KEY COMPONENTS OF THE LINE**





Mixing



**Decorating** 



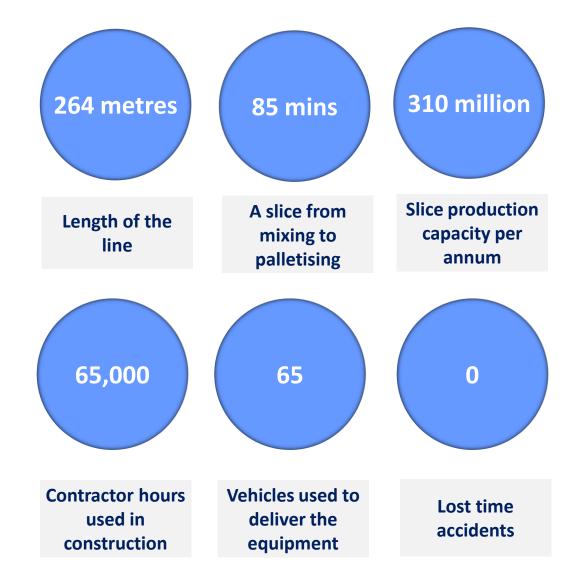
**Robotics** 



**Buffer** 

## **FACTS & FIGURES OF THE NEW SNACK PACK LINE**







## **CARLTON SITE HISTORY**



1975	Opened by Lyons manufacturing cakes, then the largest purpose built bakery in the world		
1995	Acquired by RHM Manor Bakeries		
2005	Production from Eastleigh bakery transferred to Carlton		
	<ul> <li>Asser (pie production) transfer of 3 lines</li> </ul>		
	<ul> <li>Fondant Fancies line</li> </ul>		
	<ul> <li>Mini Battenberg line transfer</li> </ul>		
2007	Acquired by Premier Foods		
2010/11	Investment in Kipling Sponge Puddings and single slices		
2012	Transformation project delivered including flexible shift patterns, monthly pay and new terms and conditions implemented and nominated for the CEO Award at the best In British Food Awards		
2013	Continuation of transformation program delivered third year of MCC (cost) improvement above target		
2014	Major £20m investment of Snack pack production line		
2014	Biggest Christmas in 6 years, manufacturing 343 million mince pies		

## **SITE FACTS & FIGURES**













Production tonnes per annum

Production lines

**SKUs** 

**Employees** 

**BRC** accreditation





















## **BAKERY OVERVIEW**

## A bird's eye view









Plant line	Products/Packs	
Battenburg	Standard	
Mini Battenburg	5 per pack	
Viennese Whirls	Packs in 6s & 8s	
Slices	Shock & Orange, Bakewell, Country Slices	
Pies	Apple, Fruit, Mince Pies Standard & lattice topped	
Fondant Fancies	Packs in 8s, various flavour combinations	
Sponge/ 'H' plant	Sponge puddings Mini Classics, Cup cakes	
Swiss Rolls	Chocolate enrobed and standard Swiss roll products	





КРІ	2014/15 (12 months)	2013/14 (12 months)
Volume (equiv. packs)	140.2 million	130.8 million
Efficiency (OEE)	78.7%	78.7%
Manufacturing Controllable Costs	£29m	£29m
Quality (cpmu)	31	34
Service	97.3%	98.2%
Accidents	44	67

"In 2014, the site delivered its highest volume performance in 6 years, manufacturing over 340 million mince pies in the process"

## **CAUTIONARY STATEMENT**



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